



# CASE STUDY

## Tempo

Founded in 2008, Tempo has established Time Credits networks in six regions across the UK. The Time Credits approach builds on the model of Time Banking; a currency system that uses time as the unit of exchange.

This Time Credits programme is active in seven regions across England and Wales. Time Credits programmes work with a range of partners including local authorities, NHS and CCGs, in housing and school.

Over 50,000 people have now earned more than 700,000 Time Credits by volunteering time in the local community and then spending those Time Credits on hundreds of activities as diverse as ice skating, classical music concerts or floristry tuition.

## Background

To support Tempo's five-year strategy goals of achieving 2.5m Time Credits earned and spent involving a quarter of a million people in their communities, a clear need was identified for a new learning platform. Continuously developing Tempo's staff across multiple offices is a key organisational enabler whilst also managing costs by moving from a face-to-face training approach to blended learning.

In addition, a diverse volunteer network needs easy access to learning content and the Tempo partner network requires a mixture of engagement and training materials which are all accessible on any device in any location.

## Solution

Tempo selected a Learning Management system from Learning Pool, as well as our pre-built Foundation Skills Catalogue of e-learning and licenses for the Adapt Builder content development environment. The team at Tempo are now able to rapidly deploy personal development opportunities to all employees and build engaging content for their external audiences that automatically resizes for mobile or desktop users.

The new learning environment will scale with Tempo's five-year growth plans without corresponding increases in cost; the key to the decision criteria. We're so pleased that Tempo has become the latest social enterprise to join the Learning Pool family. Helping to do the right thing for society is core to our business culture and working with clients in the third sector fits beautifully alongside our own corporate social responsibility activities.





As a social enterprise, Tempo is always keen to make investment choices that minimise cost whilst providing the maximum return. Throughout our tendering process, Learning Pool was able to consistently demonstrate that they had a firm understanding of our needs, could provide a fantastic solution for our colleagues, volunteers and partners at a reasonable price and would be able to support us for the long term. We've definitely made the right choice.

Kristy Richardson,  
Training, Membership and Resources Manager  
at Tempo





# learningpool



LMS



Off the Shelf  
**E-LEARNING**



**ADAPT**



Custom  
**CONTENT**



**STREAM**



 Learning Locker