



ATALIAN
SERVEST

CASE STUDY

Atalian Servest

Learning Pool meets Mike from Atalian Servest

Atalian Servest provide a comprehensive range of facilities management services, including catering, cleaning, security, building maintenance and many more.

With their diverse and dispersed staff of around 155,000 employees being spread over a number of offices across the world, an online learning solution was deemed the most appropriate way for staff to access learning, get inducted, share skills and knowledge and plan their goals.



Solution

We worked closely with Atalian Servest to create Servest Street, an online Moodle-based platform with the Adapt authoring tool. Since its launch the platform now has over 150 courses available to staff, mainly in the form of 5-10 minute training modules. Many of the courses tackle mandatory training for certain business areas, such as food hygiene, etc and whole company training initiatives such as information security and GDPR compliance. These types of courses allow Atalian Servest to ensure compliance with the relevant regulatory bodies.

With our help Atalian Servest have achieved excellent results with Servest Street, including: –

- In 2017, its first full year, staff completed over 6000 courses
- In first 7 months of 2018, 13,000 courses have been completed
- 93% of staff have trained in Information Security, helping Atalian Servest achieve their ISO 27001 accreditation
- In the first 6-months of use the platform saved an estimated £161,000 in training costs





Partnering with Learning Pool really works for us as they not only help with customisation and reporting but having someone to talk to makes such a difference. You know the platform is able to do more things and you want to push it but unless you have someone that knows it really well to talk those ideas through they can end up getting dropped. Sometimes they will suggest better ways of doing things; they have held our hands all the way and now we are aware of how much it can do, and we are pushing it more, and more people are getting involved. If I was to use 3 words to describe learning Pool, it would be Collaborative, Supportive and Inspiring.

Mike Newbould,
Digital Content Developer & Manager





learningpool



LMS



Off the Shelf
E-LEARNING



ADAPT



Custom
CONTENT



STREAM



 Learning Locker