WE'VE GOT YOUR BACK

LEARNING POOL IS **PROUD** TO HAVE **WORKED WITH** LOCAL GOVERNMENT CUSTOMERS **FOR 14 YEARS**

IN THE LAST **12 MONTHS** ACROSS **UK LOCAL GOVERNMENT...**

Your staff have logged into their Learning Pool LMS **5,018,393 times** and have completed **1,893,578 courses**

TECHNOLOGY & CHANGE

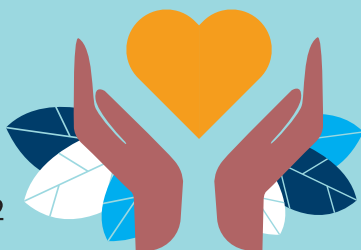We've added **17 new titles** to the Public Sector Library

CLIMATE CHANGE

Our Support Desk has been **open for business**

363 DAYS

We've added **6 new titles** to the Social Care Library with updates to 32
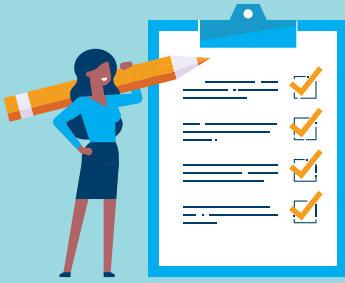
SAFEGUARDING LEVEL 3

DEMENTIA AWARENESS TIERS 1 & 2

We've responded to **49,553 support tickets,** including **18,843 password resets** to help keep your workforce learning

learningpool

We're updating **ALL 630** Library modules

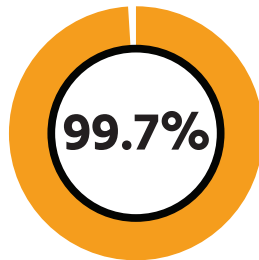to meet the **WCAG Guidelines (AA)**

Another **ten new local government customers** have **joined** the Learning Pool family

We **refreshed** the Learning Pool Academy to help keep your Administrators **up to speed**

Your LMS and Content Catalogues **service availability** during the year **has averaged**

99.7%

We've delivered a bunch of **new plugins** for the Learning Pool LMS to **improve the learner experience**, tracking & reporting, management, look & feel and automation

Supported **875 authors** who are busy creating and publishing Adapt content

Invited you to **3 Learning Pool Live online events**, **16 Webinars** and sent you **4 Newsletters** to keep you up to speed.

We look forward to seeing you at Academy Live: Local Government in **MARCH 2021!**

UK LOCAL GOVERNMENT REMAINS LEARNING POOL'S **SINGLE BIGGEST** INDIVIDUAL CUSTOMER SECTOR

learningpool