



Long-Form Description

Workday API-based HCM Integration

Summary

The 'LXP User Provisioning from Workday - API' service is a dedicated service that enables you to push user, job and organisation information to Learning Pool with minimal administration effort.

Once implemented, Learning Pool automatically maintains the details of your new users, movers, and leavers based on the information received from Workday.

You can create, update, and delete users one at a time by pushing information from Workday to the API. However, it's important to note that the service brokers all API requests for scalability and performance reasons, which may result in a slight delay between the API request and the user being created or updated in the LXP.

What you'll get

Learning Pool will provide the following:

- An instance of the 'LXP User Provisioning API' to accept your user profile, job and organisation hierarchy information
- API access details
- A Project Manager to facilitate the implementation of the above
- An Implementation Consultant to provide support in defining the fields necessary for successful implementation

As a result of the above, your user profile information will be synchronised with Workday and available for use in user profiles, reports and Dynamic Groups.

What you'll need

To take advantage of the service you need to have the resources and capability to push the required data from Workday to the 'LXP User Provisioning API'. To make sure that you're able to push your data to our API, you may be required to write code/middleware and ensure you adhere to our schema.

For further information and pricing, or if you'd like to discuss functionality beyond what is described in this document contact your Learning Pool account manager.