Long-Form Description

Workday CSV-based HCM Integration

Summary

The 'LXP User Provisioning from Workday - CSV' service is a dedicated service that enables you to push user, job and organisation information to Learning Pool with minimal administration effort. This includes extended user data, such as custom profile information.

Once implemented, Learning Pool automatically maintains the details of your new users, movers, and leavers based on the information received fromWorkday.

Information from Workday should be in CSV format and based on a template provided by Learning Pool. The CSV will contain the relevant user, job and framework information needed to provision the resources on the LXP. CSVs from Workday should be delivered to the SFTP location that will be provided by Learning Pool.

You can create, update resources (Users, Job Roles and Frameworks) in bulk via the CSV that is delivered to the SFTP. Deletion and restoration of users is also supported. The CSV can contain a list of resources in their completeness, or the deltas only.

What you'll get

Learning Pool will provide the following:

- An instance of the 'LXP User Provisioning CSV' infrastructure to accept and process your user profile, job and organisation hierarchy information
- An SFTP location for CSVs to be uploaded.
- Credentials for SFTP access (SSH or Username and Password)
- A Project Manager to facilitate the implementation of the above
- An Implementation Consultant to provide support in defining and mapping the fields necessary for successful implementation

As a result of the above, your user profile information will be synchronised with Workday and available for use in user profiles, reports and Dynamic Groups.

What you'll need

To take advantage of this service, you must have the resources and capabilities to create / generate the CSV in a format that is in line with the Learning Pool template and place the file in the SFTP.

For further information and pricing, or if you'd like to discuss functionality beyond what is described in this document contact your Learning Pool account manager.